

SARK TILE WARRANTY

This warranty covers 100% of all our products exclusively against manufacturing defects. This product warranty is granted under the following conditions.

1. Warranty and all other product literature must be read before starting work. Instructions on positioning and cleaning of coatings for floor and/or wall for each product brand must be taken into account.
2. If there is any quality defects visible on the surface and/or the dimensional inspection, request technical services from Sark Tile before starting placement.
3. The warranty against manufacture defects, applies only before placement of the product. Once the product is placed claims will be reviewed by a Sark Tile Representative on a case by case basis.
4. Sark Tile does not guarantee the product against damage during placement and/or maintenance.
5. If in doubt stop placement and the inquiry complaint promptly.
6. For a warranty claim, proof of purchase must be provided and product must be in purchase condition (i.e. boxes and original packaging still intact)

Exclusions:

- The partial or total loss of brightness is not a defect or quality problem.
- It is also excluded from the warranty if there is any damage caused by improper use of coatings.
- Damage by corrosive substances for example: hydrofluoric acid, muriatic or hydrochloride acid, etc.
- Damage by use of abrasive products, such as – abrasive fibers, sandpaper, dirt, etc.
- Damage by mishandling once it has been placed.
- Damage caused by blows or impact.
- Damage caused by movements or settlements, structural and/or temperature changes.