

# CARE & MAINTENANCE

## Porcelain & Ceramic:

Porcelain and ceramic tile demands additional cleaning procedures. Just a standard wet-mopping will not effectively clean such surface. It requires you to clean it more frequently and do it in a specified manner.

1. Sweep or vacuum dust and debris from the floor. For sweeping use a soft-bristle broom and sweep in two directions. First, follow the direction on the tile, and then sweep diagonally to ensure complete cleaning of all foreign material that might be residing in the texture.
2. Saturate the surface with a neutral PH cleaning solution and hot water and stir. Allow the cleaning solution to remain on the floor for 5-10 minutes. Scrub the floor with a brush , again using a two-direction method.
3. Rinse the tile with clean water to remove the cleaning solution.
4. For high traffic areas, it is recommended to scrub the floor once a day and wet mop at regular intervals.

## Natural Stone Care:

Natural stone is a porous material and must be sealed to prevent stains. Please ask a representative to recommend the best sealer for your specific product and application.

## Additional Recommendations:

- Do not clean with ammonia or cleaners that contain bleach and/or acid. Acid and ammonia based cleaners may alter the grout color and performance.
- Do not use any oil-based detergents, wax cleaners or sealants.
- Do not use agents that contain dyes or colors on unglazed surfaces.
- Use rugs at outdoor entrances to prevent grit from being tracked onto the tile flooring.